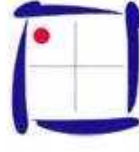




Comparisons With Three English Borough Councils



Process	# Activities	# Hand offs	Hand Off ratio	% VA	% SNVA	% NVA
Planning Application (including Pre-Application Advice)	100	22	4.5	12%	61%	25%

Process	# Activities	# Hand offs	Hand Off ratio	% VA	% SNVA	% NVA
Planning Application (including Pre-Application Advice)	129	18	7.2	9%	88%	3%

Process	# Activities	# Hand offs	Hand Off ratio	% VA	% SNVA	% NVA
DC Planning Application	106	23	4.6	19%	18%	63%
Plotting	12	0	0	0%	42%	58%
Building Control Approval	91	15	6	11%	74%	8%
Building Control Inspection	60	8	7.5	10%	43%	18%
Land Charges	66	6	11	4%	20%	76%
Street Naming and Numbering	55	15	3.7	11%	33%	56%
Enforcement	61	20	3	15%	20%	65%